Validation Error Codes

EFILive Support - 2020-11-09 - Comments (0) - Store, Sales and Shipping

Validation Error Codes

Where the serial number and/or auth-code is invalid, customers will be presented with an error message detailing the nature of the issue. The issue will need to be corrected for the order to proceed to check-out, effectively eliminating orders that fail automated processing. Error messages are:

1. **Error $1000**: This device has not been found in our system. The serial number entered is incorrect.
2. **Error $1001**: The supplied Auth Code has been generated with obsolete software. Please upgrade your software and device firmware, and generate a new Auth Code.
3. **Error $1002**: The device has exceptions, please contact EFILive.
4. **Error $1003**: The supplied Auth Code is not correct for this device. Please contact EFILive.
5. **Error $1004**: The supplied Auth Code is not correct for this device. Please generate a new Auth Code and retry.
6. **Error $1005**: The supplied Controller Auth Code is not correct.
7. **Error $1006**: This device is not licensed for tuning functionality.
8. **Error $1007**: The Serial Number indicated by the Auth Code does not match the device Serial Number provided for this order.
9. **Error $1008**: XXX license(s) cannot be added to this device as it exceeds the maximum of YYY VIN licenses. The number of licenses being purchased is more than the device supports.
   1. FlashScan V3 can hold up to 600 VIN Licenses.
   2. FlashScan V2 can hold up to 221 VIN Licenses.
   3. AutoCal V3 can hold up to 600 VIN Licenses, however users should check their tuner imposed limits. The **VIN License Slot Count** (default value of 1) **must be able to support the activation of an additional VIN License**. You MUST contact your tuner to get your VIN License Slot Count increased BEFORE ordering a VIN License. Refer AutoCal V3 VIN License & Slots for assistance.
   4. AutoCal V2 can hold up to 221 VIN Licenses, however users should check their tuner imposed limits. The **VIN License Slot Count** (default value of 1) **must be able to support the activation of an additional VIN License**. You MUST contact your tuner to get your VIN License Slot Count increased BEFORE ordering a VIN License. Refer AutoCal V2 VIN License & Slots for assistance.

10. **Error $1009**: This product is not compatible with your device. Please select the correct product. FlashScan and AutoCal VIN License product codes are not interchangable, you must select the correct product to order.
11. **Error $100A:** This product is not compatible with this device.
12. **Error $100B:** This product is already enabled for this device.
13. **Error $100C:** Your tuner has declined to allow their AutoCal devices to be unlinked. Please contact your tuner.
14. **Error $100D:** This device is already opted out from unlinking through to (YYYY-MM-DD).
15. **Error $100E:** The serial number and license number cannot be the same.
16. **Error $100F:** The tuners device must be a FlashScan device.
17. **Error $100G:** The license number is not correct for the device with this serial number.

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