Install RoadRunner Drivers

EFILive Support - 2020-07-13 - Comments (0) - RoadRunner Real-Time PCM Emulator

Windows Vista & Windows 7

Windows will automatically install a driver by using the Windows Update service. Follow these steps to load the RoadRunner drivers on Microsoft Windows Vista and Windows 7 systems to make the RoadRunner device recognised as a **Native USB** device by the EFILive V7.5 Tune Tool.

1. Press the **Windows+Pause/Break** keys on your keyboard or right-click on **Computer** and selecting the **Properties** option.
2. Select the **Device Manager** option in the left-hand pane.
3. Expand the **Universal Serial Bus controllers** category.
4. Right-click on the **USB Serial Converter** device and select the **Update Driver Software...** option.
5. Select the **Browse my computer for driver software** option.
6. Select the **Let me pick from a list of device drivers on my computer** option.
7. Click the **Have Disk...** button.
8. Navigate to the **C:\Program Files\EFILive\Drivers\EFILive\Win-2K-XP-Vista** (or **C:\Program Files (x86)\EFILive\Drivers\EFILive\Win-2K-XP-Vista** on 64 bit systems). Note: Do not go deeper into the i386 or amd64 folders as driver install will fail.
9. Select the **USB Serial Converter** entry in the selection box.
10. Click the **Next** button.
11. Click the **Finish** button.

Windows XP

Windows will automatically install a driver by using the Windows Update service. Follow these steps to load the RoadRunner drivers on Microsoft Windows XP systems to make the RoadRunner device recognised as a **Native USB** device by the EFILive V7.5 Tune Tool.

1. Press the **Windows+Pause/Break** keys on your   keyboard or right-click on **My Computer** and selecting the **Properties**   option.
2. Select the **Hardware** tab.
3. Click the **Device Manager** button.
4. Expand the **Universal Serial Bus controllers** category.
5. Right-click on the **USB Serial Converter** device and select the **Update Driver...** option.

6. Select **No, not this time** when prompted with the **Hardware Update Wizard** dialogue.
7. Select the **Install from a list or specific location (Advanced)** option.
8. Select the **Don't search. I will choose the driver to install** option.
9. Click the **Have Disk...** button.
10. Click the **Browse** button.
11. Navigate to the **C:\Program Files\EFILive\Drivers\EFILive\Win-2K-XP-Vista** (or **C:\Program Files (x86)\EFILive\Drivers\EFILive\Win-2K-XP-Vista** on 64 bit systems). Note: Do not go deeper into the i386 or amd64 folders as driver install will fail.
12. Click the **Next** button.
13. Click the **Finish** button.

Still Having Problems

While the above has been found to be a generally reliable means to resolve the RoadRunner device issue there have been a few occasions where for reasons unknown it just seems impossible to get the RoadRunner working as a **Native USB** device. In these cases the only reasonable option left is to configure the RoadRunner to operate in **Virtual COM Port (VCP)** mode. Really there is no negative side effect of doing this method.

To configure the RoadRunner in **Virtual COM Port** mode please see the related article link below.

Related Content

- [Configuring RoadRunner in Virtual COM Port Mode](#)